

TERMS OF REFERENCE - JOB DESCRIPTION

Post Title: Sector Reform Specialist.

Programme Title: Institutional Support Programme to the Palestinian Water Authority, **Funded**

By: The Austrian Development Agency “ADA”

Duty Location: Ramallah

Programme Duration: 12 Months

Responsible to: Programme Director

Programme Background:

Under the Austrian Development Cooperation funded Institutional Support Programme (ISP), the Palestinian Water Authority intends to hire national senior experts to provide additional human resources to PWA in critical areas and to further develop the capacity of PWA staff and junior specialists to be hired under the ISP.

The Institutional Support Programme (ISP) will assist the Palestinian Water Authority (PWA) "to fulfil its mandated as per the Water Law 2014 through strengthened and effective institutional capacities in the areas of strategic planning, policy formulation, coordination, monitoring, reporting, and resource mobilization. Over three years the intervention will contribute to putting an "effective institutional framework in place for improving water security and sustainable management of water and wastewater services (SDG 6) in Palestine through a humanitarian-development-peace nexus approach.

The program's key emphasis will be on enhancing human resources while also allocating resources for operational purposes, research, and the implementation of a Management Information System (MIS).

The water sector receives support from various donors to facilitate essential infrastructure developments, considering the diverse range of contributors involved. The programme will aim to support further institutional development of the PWA.

Over the past decade, the water sector has undergone comprehensive reform, culminating in the adoption of a new Water Law in 2014. This law introduced a clear distinction between policy and regulatory functions, a departure from the PWA's previous role encompassing both domains since its inception. Under the restructured framework, the PWA has taken on all ministerial functions, including policy and strategy formulation.

Scope of Work:

The primary role of the Sector Reform Specialist is to provide strategic and technical support to the water sector reform process in line with the objectives and expected outcomes of the Institutional Support Programme (ISP), particularly those related to strengthening sector governance and improving the efficiency and sustainability of water service provision.

The Specialist will contribute to the development and implementation of reform plans, operational and institutional frameworks, and coordination mechanisms necessary for the effective establishment and operation of Regional Water Utilities. In addition, he/she will support capacity-building efforts, stakeholder engagement, and the monitoring of reform progress to ensure the sustainability and long-term success of the reform process.

As water sector reform and the transformation of the West Bank Water Department into a sustainable National Water Company constitute key programme outcomes, the Specialist support is essential to achieving the programme objectives and ensuring the effective implementation of the institutional transformation process.

Duties and Responsibilities:

The Specialist will be responsible for the following overall tasks:

- Provide strategic and technical support to the water sector reform process in line with Institutional Support Programme (ISP) objectives.
- Support the strengthening of sector governance and the improvement of efficiency and sustainability of water service delivery.
- Contribute to the development and implementation of sector reform plans, including operational and institutional frameworks.
- Support the establishment and operationalization of Regional Water Utilities.
- Monitor and report on progress of water sector reform implementation.
- Ensure alignment of reform activities with long-term institutional sustainability objectives.
- Support and monitor the implementation of studies, technical assessments, and institutional development activities related to the establishment and development of the National Water Company under the Institutional Support Programme (ISP), and ensure the effective coordination, review, and utilization of their outputs to advance the institutional transformation process.

Experience & Qualifications:

- Bachelor's degree in civil engineering from a recognized university.
 - At least 3 years of professional experience.
 - Strong project management and coordination skills.
 - Excellent communication, negotiation, and stakeholder engagement abilities.
 - Good strategic planning and coordination skills.
 - Ability to prepare high-quality reports, presentations, meeting minutes, and official correspondence.
 - Excellent command of MS Office and ability to create well-formatted, edited and visually appealing graphs, documents and tables.
 - Excellent command of English language (written and verbal).
- **Interested candidates are requested to submit their CVs to [hr@pwa.ps] no later than the close of business on Tuesday, 23 June 2026.**